

Written statement of a non-key decision
Cabinet

Title	Major contract performance review
Decision maker	Cabinet Information about cabinet, including the names and contact details of the cabinet members, can be found here: http://councillors.herefordshire.gov.uk/mgCommitteeDetails.aspx?ID=251
Date of decision	24 September 2020
Report exemption class	Open
Purpose	This report shares the findings of a review of the performance of the council's major contracts for Public Realm services and Property and Facilities Management services, and recommends improvements for approval by Cabinet.
Decision	<p>(a) The suggested improvements are implemented in a timely manner to improve the performance of the major contracts for Public Realm services and Property and Facilities Management services, specifically:-</p> <ul style="list-style-type: none"> a. Build technical knowledge within the Council b. Improve internal and external (parish council) communication and education c. Increase the involvement of the procurement team d. Set up a contract management framework e. Consider an appropriate Contract Management System (CMS); and <p>(b) Cabinet undertake a progress review in six months' time.</p>
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mgIssueHistoryHome.aspx?IID=50034565
Options considered	1. This is a factual report with suggestions for improvements. The alternative option is not to implement some or all of the improvements suggested. This would result in reduced improvements to the performance of the major contract in place.
Declarations of interest (see below)	
Call-in expiry date (decisions)	1 October 2020

are not subject to call-in where special urgency provisions apply)	
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Councillor: Leader of the Council (Councillor David Hitchiner)	Date 24 September 2020
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- a record of any conflict of interest declared by any executive member who is consulted by the member which relates to the decision;

and

- in respect of any declared conflict of interest, a note of dispensation granted.